

Top 10 List for New Managers

Whether you are a brand-new manager of registered nurses or someone who has been managing for a while, it is helpful to have a list that outlines key organizations and resources that impact registered nursing practice.

- 1) **Saskatchewan Registered Nurses Association (SRNA)**- This is the regulatory body for Registered Nurses and its' mandate is protection of the public. It is commonly recognized that the SRNA provides licensure to RNs, but the organization does these things too:
 - Establishes standards and competencies and code of ethics for GNs, RNs, RN(AAP)s, RN(GNP)s and RN(NP)s.
 - Approve nursing education programs leading to registration as an RN or RN(NP).
 - Develops and offers documents that guide RN practice.
 - Offers educational sessions to members and others about issues that impact RN practice (e.g. a spring conference, education days, Webinar Wednesdays, etc.)
 - Provides practice consultation to members and others about RN practice.
 - Develops and monitors the member Continuing Competence Program.
 - Administers the Competence Assurance Process to investigate and discipline members who are reported for not meeting professional standards.
 - Sponsors Professional Practice Groups (PPGs) that provide opportunities for learning and networking for nurses focused on specialty areas (e.g. OR, ER, Occupational Health, Pain Management, etc.)
 - Recruits Workplace Reps and Workplace Educators who communicate SRNA messages to members and provide feedback to the SRNA.

www.srna.org

- 2) **Canadian Nurses Protective Society (CNPS)**. All registered nurses in Saskatchewan receive their legal liability insurance through the CNPS.
 - This organization is staffed with nurse lawyers and lawyers who offer individual practice consultation to SRNA members.
 - They also offer a range of documents and webinars that outline legal issues and nursing practice.

<http://www.cnps.ca/> or 1-800-267-3390

RN is used to represent all SRNA members including RN(NP)s and RN(AAP)s.

- 3) **The Canadian Nurses Association (CNA).** CNA is a unified voice for Canada’s registered nurses representing registered nurses from 10 provincial and territorial nursing associations and colleges, independent registered nurse members from Ontario and Quebec and retired registered nurses from across the country. CNA advances the practice and profession of nursing to improve health outcomes and strengthen Canada’s publicly funded, not-for-profit health system. They provide educational opportunities and promote certification of RN nursing specialties.

<https://www.cna-aic.ca/en>

4) **Patient Safety Resources**

- a) **Canadian Patient Safety Institute (CPSI).** Established by Health Canada in 2003, the Canadian Patient Safety Institute (CPSI) works with governments, health organizations, leaders, and healthcare providers to inspire extraordinary improvement in patient safety and quality.
<http://www.patientsafetyinstitute.ca/en/Pages/default.aspx>

Check out the following programs that are associated with CPSI:

- i) Patients for Patient Safety Canada
- ii) Safer Healthcare Now!
- iii) Global safety alerts
- iv) Shift to Safety

- b) **Institute for Safe Medication Practices (ISMP).** This is an independent national not-for-profit organization committed to the advancement of medication safety in all healthcare settings. They have excellent resources and provide consultation.
<https://www.ismp-canada.org/index.htm>

- c) **Saskatchewan Ministry of Health Safety Alerts.** Patient Safety Alerts are issued when recommendations following the review of a critical incident may benefit the province more broadly. Sharing information about an event along with recommendations to prevent the event from recurring, promotes learning and helps improve health system quality and safety.
<https://www.ehealthsask.ca/services/resources/Pages/Safety-Alerts.aspx>

- 5) **Office of the Saskatchewan Information and Privacy Commissioner (OIPC)**. At times, managers may need to deal with concerns about maintaining the privacy of health information or have concerns raised about potential or actual breaches of confidentiality. This is one resource that may assist you in resolving those concerns.
<https://oipc.sk.ca/>
- 6) **Canadian Agency for Drugs and Technologies in Health (CADTH)**. A trusted source of evidence on drugs and medical devices in Canada. This organization will provide you with evidence to support your decision-making as a manager.
<https://www.cadth.ca/>
- 7) **Saskatchewan Health Information Resources Program (SHIRP)**. This university based library program provides access to information for educational, research and non-commercial use by licensed health professionals in the province of Saskatchewan. This invaluable resource can help managers or RNs at the point of care with evidence-informed decision-making by being a source for recent and relevant journal articles.
<http://shirp.libguides.com/friendly.php?s=home>
- 8) **Health Quality Council (HQC)**. A team of individuals with many different skills committed to helping Saskatchewan's health system make care better and safer for the people of Saskatchewan.
<http://hqc.sk.ca/>
- 9) **Registered Nurses Association of Ontario (RNAO) Best Practice Guidelines**. RNAO has developed best practice guidelines for nursing practice. All are evidence-based and available for use by nurses in Canadian healthcare.
<http://rnao.ca/bpg>
- 10) **Unions and Collective Bargaining Agreements**- Managers should make it a priority to become familiar with the collective agreements for all categories of staff within their unit.